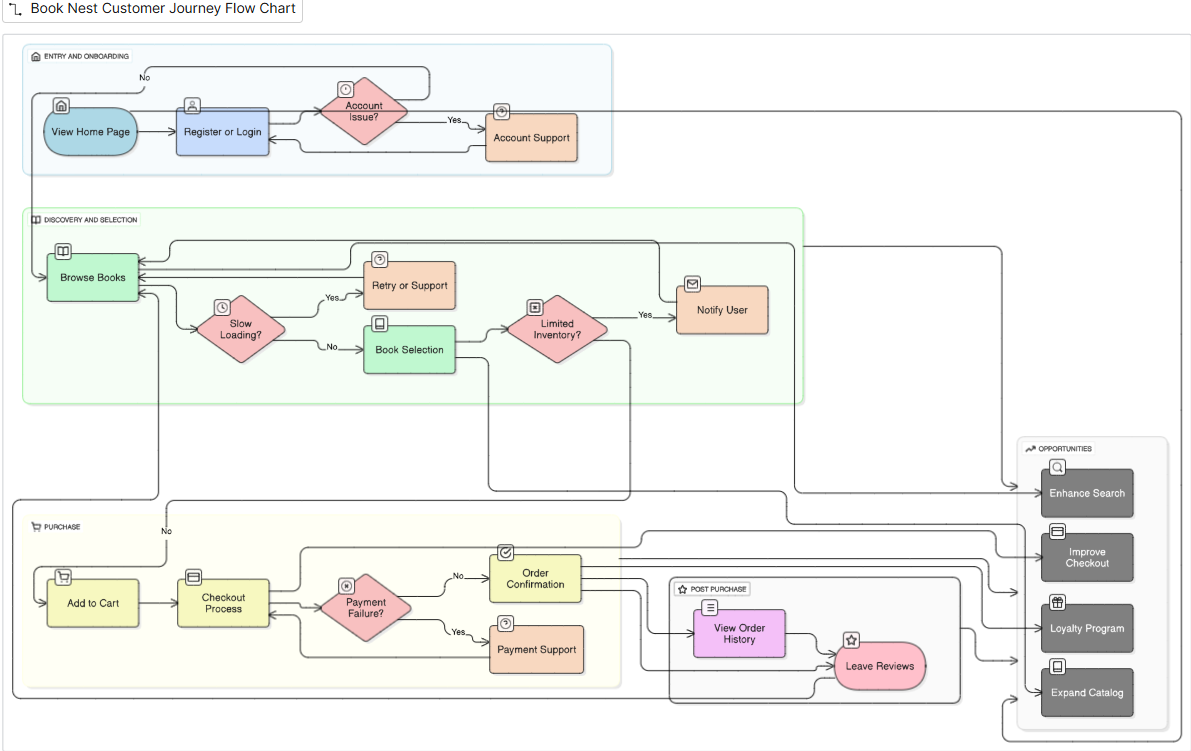
**Project Design Phase-II**

**Customer Journey Map**

|  |  |
| --- | --- |
| Date | 18 June 2025 |
| Team ID | LTVIP2025TMID46365 |
| Project Name | Book Nest |
| Maximum Marks | 4 Marks |

**Customer Journey Map-Book Nest**

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